

# Meralco Sustainability Report



# The world we live in is unwell

**47K ha**

OF FOREST COVER IS  
LOST YEARLY

**7M**

FILIPINOS LACK  
ACCESS TO  
SAFE WATER

**3<sup>RD</sup> HIGHEST**

IN AIR POLLUTION-  
RELATED DEATHS

**16.6%**

OF FILIPINOS ARE  
POOR

# MERALCO ADVANCING GLOBAL GOALS



**1** NO  
POVERTY



**2** ZERO  
HUNGER



**3** GOOD HEALTH  
AND WELL-BEING



**4** QUALITY  
EDUCATION



**5** GENDER  
EQUALITY



**6** CLEAN WATER  
AND SANITATION



**7** AFFORDABLE AND  
CLEAN ENERGY



**8** DECENT WORK AND  
ECONOMIC GROWTH



**9** INDUSTRY, INNOVATION  
AND INFRASTRUCTURE



**10** REDUCED  
INEQUALITIES



**11** SUSTAINABLE CITIES  
AND COMMUNITIES



**12** RESPONSIBLE  
CONSUMPTION  
AND PRODUCTION



**13** CLIMATE  
ACTION



**14** LIFE  
BELOW WATER



**15** LIFE  
ON LAND



**16** PEACE, JUSTICE  
AND STRONG  
INSTITUTIONS



**17** PARTNERSHIPS  
FOR THE GOALS



# MERALCO ADVANCING GLOBAL GOALS





# Our sustainability agenda addresses 4 focus areas



## POWER

Providing energy  
for all, always



## PLANET

Environmental stewardship to  
protect and preserve Mother  
Earth



## PEOPLE

Embedding a culture of  
excellence, sustainability and  
inclusivity



## PROSPERITY

Creating better  
lives for all

# Our overarching sustainability program, #PoweringTheGoodLife, is supported by 5 Pillars



## POWER

Providing energy  
for all, always



Community  
Electrification



## PLANET

Environmental stewardship  
to protect and preserve  
Mother Earth



Direct Emissions  
Reduction



Resource  
Efficiency



## PEOPLE

Embedding a culture of  
excellence, sustainability  
and inclusivity



Waste  
Management



## PROSPERITY

Creating better lives  
for all



Workplace &  
Operational  
Excellence





## POWER

Providing energy for all, always

- Meralco Electrification Program (MEP)
- Microgrid installations
  - Isla Verde, Batangas
  - Cagbalete Island, Quezon





## PLANET

Reducing emissions by  
transitioning to clean energy

- 2,000 MW in renewable energy (RE) contracts by 2021
- Up to 1,350 MW of RE investments
- 80 MW solar farm in Bulacan (COD 1Q 2021)
- 24 MW own-use solar installed to date
- 2 MW Lithium-based battery energy storage







## PLANET

### Electrifying Meralco's vehicle fleet through Green Mobility

- eMotorcycles for Business Centers
- Central Business Area as EV showcase
- Electrification of service utility vehicles (e.g., pick-ups, basket trucks)
- eMicromobility Employee Purchase Program





## PLANET

**Greening Philippine Transport  
for the riding public**

- eJeeps servicing Makati-Mandaluyong route
- eVans for DLSAU students and faculty
- eJeeps plying Marikina Heritage Route





## PLANET

### Driving energy efficiency measures

- Meralco
  - Transition to LED lights
  - Upgrade of HVAC system
  - Refresh of IT equipment
  - Energy Efficiency Dashboard
- Business Customers
  - Power quality audits
  - Lighting efficiency services
  - HVAC efficiency services
- Energy management system offering







## PLANET

Minimizing wastes and diverting these away from landfills

- Race to Zero Waste Program
- Ban on Single-use Plastics
- #HealthWithoutHarm for Covid-19 wastes
- Ester oil for distribution transformers





## PEOPLE

Embedding a culture of  
excellence, sustainability,  
and inclusivity

- Pioneer signatory of the  
UN's Women Empowerment Principles  
– one of only 4 signatories in the  
Philippines





## PEOPLE

Promoting holistic  
employee wellness

- Orange Fit Program – enhancing physical, mental, and spiritual well-being of employees
- Code Light Chatbot – monitoring employees' daily health and wellness status







## PROSPERITY

Empowering customers and communities

- Bright ideas
- Orange Tag
- Virtual Customer Agents
- Online Customer Appointment





## PROSPERITY

Uplifting students  
through education

- One Meralco Foundation (OMF) household and school electrification efforts
- OMF Energy Ed Kits for public school students
- Bayad Center “Sapat Dapat” financial literacy program





## PROSPERITY

Sustaining communities beyond our borders

- Restoration efforts following major typhoons
  - - Typhoon Tisoy in Albay (2019)
  - - Super Typhoon Rolly in Catanduanes (2020)







**#PoweringTheGoodLife**  
amid the pandemic



## POWER

#KeepingTheLightsOn



## PLANET

Green Mobility



## PEOPLE

Focus on Frontliners



## PROSPERITY

Uplifting Lives

Partnered with the DOTr and LGUs to deploy electric vehicles transporting health workers and essential personnel



Donated PPEs and food packs to ~21k health workers and other frontliners.



Converted Multi-Purpose Hall to provide temporary accommodations for Medical City frontliners

Raised ~P30M from employees via fund-raising programs supporting the most vulnerable and our own daily wage earners



Donated care packages and gift certificates to ~14k marginalized families



Energized and ensured continuous power to 700+ vital institutions, including government agencies, hospitals, and temporary treatment facilities





- For One Meralco, this is only the beginning
- **#PoweringTheGoodLife**





# MERALCO SUBSIDIARIES AT A GLANCE



# What do these subsidiaries offer?



MServ: Energy management solutions and Indoor Air Quality solutions



Spectrum: End-to-end renewable energy solutions



Radius: Connectivity solutions anchored on a fiber optic network



Bayad Center: Outsourced payment collections



Miescor: Engineering, construction, and maintenance activities



eSakay: End-to-end electric transport solutions



**Contact your Relationship Manager  
or find out more through:**



[customercare@meralco.com.ph](mailto:customercare@meralco.com.ph)



[www.corporatepartners.meralco.com.ph](http://www.corporatepartners.meralco.com.ph)



(02) 16210